



## PRIVACY STATEMENT SLEGT

Slegt considers your privacy to be of the utmost importance and will ensure that your data are processed and used in a secure manner. In order to safeguard your privacy, we comply with the General Data Protection Regulation (GDPR). This document explains what we do with your data and why.

Below you will find an overview of the purposes for which Slegt processes your personal data. We will state what data are used by Slegt for every specific purpose, we will state the legal basis on which we are allowed to process that data, and how long the data will be stored by Slegt.

### Who we are

Slegt offers financial services, including but not limited to advice, assistance, handling and brokering in respect of Claims Handling and Financial Products. Slegt also enables you to create an account, complete an online claim form, report a claim and take out insurance via its European travel insurance portal via [www.slegt.nl](http://www.slegt.nl) and [www.slegtassuradeuren.nl](http://www.slegtassuradeuren.nl)

(hereinafter referred to as: “Websites”).

Our office address is:

Noorderakerweg 82  
1069 LW Amsterdam

Slegt is registered in the Chamber of Commerce under number: 33132302.

### Data collected by Slegt

#### Account

It is possible to create an account on the Website. In order to create such an account, we need certain information and that is why we ask you to provide the following information:

- Name and address
- Email address
- User name

Processing your personal data is necessary for the performance of an agreement in connection with the use of the Website, to which you are a party (Article 6(1))b) of the GDPR).

#### Claim form

Slegt offers the option of completing an online claim form. For the purpose of processing and handling your claim, we need certain information and that is why we ask you to provide the following information:

- Name and address of the insured party



- Telephone number of the insured party
- Email address of the insured party
- Bank account number of the insured party
- Policy number/numbers of the insured party
- Name and address of the party that has caused the damage
- Name of the repair shop
- Name and address of the injured party
- Name and address of witness/witnesses

Processing your personal data is necessary for performance of the insurance agreement that Slegt concluded with you (Article 6(1))b) of the GDPR).

### **Claim form car/motorbike**

Slegt offers the option of completing an online claim form in case of motor damage. For the purpose of processing and handling your claim, we need certain information and that is why we ask you to provide the following information:

- Name and address of the insured party
- Telephone number of the insured party
- Email address of the insured party
- Registration number

Processing your personal data is necessary for performance of the insurance agreement that Slegt concluded with you (Article 6(1))b) of the GDPR).

### **Contact**

Slegt offers the option of contacting us online. To be able to do this, we ask you to provide the following information:

- Name and address
- Email address
- Telephone number

The processing of these personal data is necessary to protect the legitimate interests of Slegt (Article 6(1)(f) of the GDPR), namely to be able to contact you and provide you with an efficient service.

### **Complaint form**

Slegt does everything in its power to provide you with the best possible service; however, if you are not satisfied with any of our products, services or service provisions, you can complete an online complaint form. To do this, we ask you to provide us with at least the following information:

- Name and address of the insured party
- Date of birth of the insured party



- Telephone number of the insured party
- Email address of the insured party
- Policy number

The processing of these personal data is necessary to protect the legitimate interests of Slegt (Article 6(1)(f) of the GDPR), namely to be able to contact you and provide you with an efficient service.

### **Emails**

You have the option of subscribing to our marketing emails. Our marketing emails may contain information about new offers from or services provided by Slegt. In order to register, you must provide us with your email address. The processing of these personal data is necessary to protect the legitimate interests of Slegt (Article 6(1)(f) of the GDPR), namely direct marketing.

### **Automatically generated data**

Slegt collects automatically generated data about your use of the Websites. These data consist of your IP address (a unique number that makes it possible to recognise your device); account activity (such as use of storage space, number of logins); information that is displayed or that you have clicked on (such as UI elements, links); and other login information (such as browser type, IP address, date and time of access, cookie ID, and URL referrer). Slegt needs these data to ensure the optimal functioning of the Websites (e.g. to display content correctly and to keep the website secure); the processing of these personal data is therefore necessary to protect the legitimate interests of Slegt.

### **Purpose of the processing**

The data we collect from you will be used for the following purposes.

- To enable your use of the Website, including online forms and your account.
- To contact you in response to a message from you via the Website or any other questions or complaints you may have made.
- To enable the administrative processing and handling of the claim.
- To provide it to a provider of the financial product, to provide you with a quotation or to make an appointment with you in response to your request.
- To inform you by email about specific insurance and/or risk management matters and - if you provide us with your email address - to inform you about offers relating to our own products and services, unless you have informed us that you don't want to receive these via [info@slegt.nl](mailto:info@slegt.nl).
- To perform analyses for static and scientific purposes in the field of insurance;
- To secure, adapt and improve our website and our services;
- To provide information about you to third parties as part of our service provision. We only do this if you have asked for it, if you have given your permission or on the basis of legislation and/or regulations.



### **Transfer to third parties**

Slegt may transfer your personal data to and exchange it with third parties for the purpose of providing our services to you. Furthermore, we may transfer your personal data to our selected partners, allowing you to receive offers from them, if you have given your consent. Slegt is also entitled to transfer your personal data if it is obliged to do so on the basis of legislation and/or regulations, in the case of a court order or if this is necessary to protect Slegt's own rights.

### **Cookies**

Some of the personal data that Slegt receives from you, including the data obtained when visiting the website of slegt.nl, is collected by Slegt via cookies. Cookies are small text files that are stored on the hard drive or in the memory of your computer.

If you do not want cookies to be used, you can set your computer's browser so that it does not accept cookies and removes all cookies. Check the help function of your browser to see how to delete cookies. If you use different computers or browsers, you will need to repeat this procedure for each computer or browser. Please note that if you delete all cookies, some parts of the Website may no longer function properly.

### **Clicking through to other websites**

Our website contains links to the websites of our partners and to websites of third parties. Although we select our partners carefully, these websites may have different privacy policies. This Privacy Statement applies only to data collected through our Website. We are not responsible for the privacy compliance of our partners or other parties.

### **Your data is safe with us**

We store your personal data in a secure manner. This means that we have taken various security measures to ensure that we do not lose your personal data and that others cannot access your personal data if they are not authorised to do so. In addition, we do not store your data longer than is necessary for the purposes for which we have received them, as indicated in this Privacy Statement.

### **Your rights**

Under the GDPR you have a number of rights with regard to your personal data and the processing thereof:

- You have the right to obtain information from Slegt as to whether or not your personal data are processed and, if so, to obtain access to your personal data and additional information about the processing of your personal data;
- You have the right to ask Slegt to correct incorrect personal data;



- In some cases you have the right to ask Slegt to remove your personal data (the right to be forgotten);
- In some cases you have the right to ask Slegt to restrict the processing of your personal data, for example if you dispute the accuracy of your personal data;
- At your request, you have the right to receive your personal data that you have provided to Slegt in a structured, commonly used and machine-readable format and you have the right to forward these data to another data controller, where the processing is based on your consent or on an agreement;
- You have the right to object to the processing of personal data based on the legitimate interests of Slegt;
- When personal data are processed for the purpose of direct marketing, you have the right to object at any time to the processing of your personal data for such marketing. In that case Slegt will no longer process your personal data for those purposes;
- Where the processing of your personal data is based on your consent, you have the right to revoke your consent at any time. Revoking your consent does not affect the lawfulness of the processing on the basis of consent before it was revoked.

You can submit your request by sending an email to [avg@slegt.nl](mailto:avg@slegt.nl). If we decide not to modify or delete your personal data, we will give you the reasons why we are not going to do so.

We will respond to your request within four weeks. We may ask you to provide identification so that we can make sure that no one is misusing your information.

### **Changes to the Privacy Statement**

This Privacy Statement may be amended by Slegt at any time. These amendments are announced on the Website and/or in a notification that will be sent to you.

### **Questions**

If you have any questions or comments regarding our privacy policy and the way in which we handle personal data, please contact us at [avg@slegt.nl](mailto:avg@slegt.nl). If you suspect that there has been an infringement of the data protection legislation and the matter cannot be settled by mutual agreement between you and Slegt, you have the right to submit a complaint to a supervisory authority; in the Netherlands this is the Data Protection Authority.